

TERMS & CONDITIONS

We would like your experience of doing business with Lighthouse Christian Products to be as pleasant and profitable as possible. We take pride in the design and manufacture of high-quality products that your customers will want to purchase. We strive to have our products available when you order them and to ship them on a timely basis.

TERMS & CONDITIONS

To Open an Account

We will open an account for you when you have submitted a copy of your current resale license and/or state tax I.D. certificate and prepayment for your first order by credit card or check. To be considered for terms, we will need a completed and signed credit application. Once we have verified your credit worthiness, we will then extend credit to you on our standard terms of net 30 days.

Regular Terms of Sale

Net 30 days after credit is verified. Seasonal terms may be available on special programs. Please contact us for more information.

Pricing

The cost is reflected in the price code that appears in the catalog. See the Table of Contents page of the catalog for a detailed explanation of the code.

No minimum orders

PREPAID ORDERS

Checks

Send check for exact amount of order, including freight, if applicable.

Credit Cards

We accept VISA, MasterCard, Discover and American Express. Credit cards will be charged the exact amount of order, including freight, if applicable, when the order is shipped. Delayed billing is not available on credit card orders.

HOW TO PLACE AN ORDER

By Phone

Call toll-free (888) 477-4031 or (847) 519-1825 (for IL orders). Our office hours are Monday - Friday, 8:00 AM - 5:00 PM, CST. Please have your P.O. number, preferred ship date, and order ready.

By Fax

Fax your completed order form to (847) 519-1844, 24 hours a day, 7 days a week.

Online

Order online at www.lcpgifts.com, 24 hours a day, 7 days a week. Once you have registered your store and have been verified, you may order online.

E-Mail

E-mail your completed order to sales@lcpgifts.com.

By Mail

Send your completed order form to:
Lighthouse Christian Products Co.
1050 Remington Road
Schaumburg, IL 60173

SHIPPING INFORMATION

Freight

FOB Schaumburg, IL 60173

Primary Carriers

FedEx Ground Prepaid or Collect
UPS Collect only

Back orders

No additional freight charges, beyond that on the original invoice for goods shipped, will be charged to accounts that pay the cost listed in this catalog. All back orders under \$50.00 cost will be cancelled and need to be reordered by the customer.

CUSTOMER SERVICE

Customer Service & Catalog Requests

Call (888) 477-4031 or (847) 519-1825 Monday - Friday, 8:00 AM - 5:00 PM CST. Fax (847) 519-1844 or e-mail: customerservice@lcpgifts.com

Damage Claims/Order Discrepancies

To obtain credit, customer must notify Lighthouse Christian Products of damaged items or discrepancies as soon as possible, but within 7 days of receipt of a particular order. Do not destroy cartons in the event that the damage claim is made through the carrier.

Past Due Accounts

New orders cannot be shipped to accounts with past due invoices. Invoices not paid within 30 days or within specified terms are subject to 1.5% per month, 18% per annum finance charge. If a past-due account is sent to collections, collection fees will be incurred and added to the outstanding balance. We assess a service charge of \$25.00 for checks not honored by the customer's bank.

Product Availability, Pricing, Presentation

If an item is out of stock or on back order, we will indicate that on your invoice. Prices in this catalog are effective January 1, 2013. We make every effort to ensure accuracy of the information presented in this catalog. Descriptive or typographical errors are subject to correction. Due to photography techniques, items may appear slightly smaller or larger than actual size. Please refer to dimensions listed in the catalog. All information including pricing is subject to change without notice.