

INTERNATIONAL ACCOUNTS TERMS & CONDITIONS

We would like your experience of doing business with Lighthouse Christian Products Co. (LCP) to be as pleasant and profitable as possible. We take pride in the design and manufacture of high-quality products that your customers will want to purchase. We strive to have our products available when you order them and to ship them on a timely basis.

International Distributors

Lighthouse Christian Products Co. has distributors in some countries so please review our international distributor list. Whenever possible, your order will be forwarded to the appropriate distributor.

Business License

Your order will be shipped only AFTER we have received a current copy of your Business License. You may fax a copy to our office at 847-519-1844 or email a scanned copy to CustomerService@LCPgifts.com. Existing customers, please be sure we have your most current Business License on file.

Minimum Order

Minimum order is \$300.00 net USD before local shipping costs.

PREPAID ORDERS

Wire Transfer

Orders greater than \$1250.00 net USD must be paid by wire transfer. Contact Accounting@LCPgifts.com for wire transfer information.

Credit Cards

Orders up to \$1249.00 net USD must be paid by credit card. We accept VISA, MasterCard, Discover and American Express. Your credit card will be charged the amount of your order, including local shipping costs to your freight forwarder. Delayed billing is not available on credit card orders. Call our accounting office at 847-519-1825 (ext. 306) with your credit card information.

HOW TO PLACE AN ORDER

Online—Best Way

Order online at www.LCPgifts.com, 24 hours a day, 7 days a week. Once you have registered your store you may order online.

E-Mail

E-mail your completed order to Sales@LCPgifts.com.

By Fax

Fax your completed order form to (847) 519-1844, 24 hours a day, 7 days a week.

By Mail

Send your completed order form to:
Lighthouse Christian Products Co.
1050 Remington Road
Schaumburg, IL 60173, USA

By Phone

Call (847) 519-1825. Our office hours are Monday - Friday, 8:00 AM - 5:00 PM, CST. Please have your P.O. number, preferred ship date, and order ready.

SHIPPING INFORMATION

Freight

FOB Schaumburg, IL 60173 USA

International orders are only shipped to a freight forwarder in the United States. It is your responsibility to inform us of your freight forwarder for each order. Shipping costs to your U.S. freight forwarder will be added to your final invoice. Fulfillment of your order will normally occur within 3-10 business days from our facility in Schaumburg, IL, USA

Out of Stock

Out of stock items will be cancelled.

CUSTOMER SERVICE

Customer Service & Catalog Requests

Call (847) 519-1825 Monday - Friday, 8:00 AM - 5:00 PM CST. Fax (847) 519-1844

Or e-mail: CustomerService@LCPgifts.com

Damage Claims/Order Discrepancies

To obtain credit, customer must notify Lighthouse Christian Products of damaged items or discrepancies as soon as possible, but within 7 days of receipt of a particular order. Do not destroy cartons in the event that the damage claim is made through the carrier.

Product Availability, Pricing, Presentation

If an item is out of stock, we will indicate that on your invoice. Prices on the website are effective January 1, 2013. We make every effort to ensure accuracy of the information presented on this website. Descriptive or typographical errors are subject to correction. Due to photography techniques, items may appear smaller or larger than actual size. Please refer to dimensions listed on the website or in the catalog. All information including pricing is subject to change without notice.